EXPRESSION OF INTEREST
ESTABLISHMENT OF A CONSULTANT DATABASE FOR TECHNICAL AND SUPTECH/DIGITAL TRANSFORMATION EXPERTS

Location: remote
Closing Date: rolling basis
Submission Link: https://airtable.com/appQpL7qee28SKkt2/pagZ5xP3J2YmpSgqY/form

1. Introduction and Background

The Cambridge SupTech Lab is a global initiative hosted by the University of Cambridge that aims to accelerate the responsible digitisation of financial supervision. The initiative is co-founded, managed, and implemented by Digital Transformation Solutions (DTS), which serves as its primary delivery platform. For the purposes of this document, both the Cambridge SupTech Lab and DTS are jointly referred to as "the Lab." Working at the intersection of innovation, inclusion, and institutional transformation, the Lab partners with financial authorities to co-design Supervisory Technology (SupTech) solutions that strengthen oversight, enhance financial sector integrity, and improve outcomes for consumers.

As the Lab expands its programming across Sub-Saharan Africa (SSA), Latin America and the Caribbean (LAC) and Southeast Asia (SEA), it seeks to establish a database of vetted consultants to support technical assistance engagements with financial authorities in these regions. This database will serve as a flexible resource pool, enabling the Lab to rapidly deploy expertise across various stages of suptech and digital transformation projects. These projects often involve diagnostic assessments, design sprints, co-creation of proof-of-concept (PoC), suptech and digital transformation strategy development, and project management support during suptech solution development and implementation.

2. Purpose of the Assignment

The Lab seeks to grow and diversify the high-quality expertise we will draw upon to support our technical assistance work. The Lab will be drawing on consultants offering a range of technical expertise, and we are actively looking to identify those with specific technical skills as well as experience within these regions' financial markets.

This EOI is intended to ensure that Requests for Proposals have greater outreach to qualified consultants, particularly consultants working in these regions. Successful consultants under this call for EOIs will then be invited to submit bids based on specific terms of reference. Procurement will then take place on a project-by-project basis or a longer-term drawdown basis. Terms and reference for those assignments will be sent out at the appropriate time.

The Lab seeks to identify and pre-qualify individual consultants with demonstrable experience in either of the following two domains:
- **Digital Transformation and Suptech Experts**
- **Technical and IT Infrastructure Experts**

The Lab's technical assistance work with financial authorities requires a diverse mix of capabilities that range from policy, supervisory and regulatory expertise to systems architecture, software design, and change management. While some projects focus specifically on suptech implementation, others are broader in nature and involve enhancing the digital capacity of supervisory institutions. As such, we welcome expressions of interest from experts with proven experience in leading or supporting digital transformation initiatives in the financial sector, particularly within regulatory bodies, central banks, or other public institutions.

3. Scope of Work

Consultants selected through this process will be invited to participate in one or more project assignments over the course of the Lab's engagements in these regions. The scope of work will vary depending on the nature of the project, the expertise required, and the needs of the financial authority. However, in general terms, the types of services expected from consultants include the following:

- Consultants with experience in digital transformation will be expected to support the Lab in activities such as conducting institutional diagnostics to identify digital capability gaps, facilitating strategic planning for digital transformation roadmaps, and leading or supporting co-design exercises with financial authorities. These consultants may also contribute to the design and evaluation of suptech solutions, whether conceptual, operational, or technical and provide support in formulating implementation strategies, governance frameworks, and vendor engagement processes.

- For consultants with IT and technical systems expertise, the Lab seeks individuals or teams that can conduct detailed assessments of existing infrastructure within financial authorities, offer guidance on data architecture, system integration, cybersecurity protocols, and software interoperability. These consultants may also be required to translate functional suptech requirements into technical specifications, advise on procurement terms for suptech vendors, and support the testing, deployment, and management of suptech systems in live environments.

- Across both areas of expertise, the Lab places a premium on a collaborative, user-centred approach to problem solving. Consultants are expected to work closely with Lab staff, local stakeholders, and financial authorities in co-creating practical and scalable solutions that respond to real supervisory challenges.

4. Expected Outputs

Specific deliverables will be defined on a project-by-project basis, depending on the scope and complexity of each engagement. However, typical outputs may include assessment reports, technology architecture designs, co-creation workshop materials, technical documentation for SupTech platforms, draft terms of reference for vendors, project implementation plans, and knowledge transfer resources to ensure sustainability within financial authorities.

Each assignment will be accompanied by clear terms of reference outlining the expected timeline, milestones, and reporting lines. Consultants will be expected to submit regular progress updates and engage in periodic reviews with the Lab's technical leads and partner institutions.

5. Qualifications and Experience

The Lab welcomes applications from individual consultants that have demonstrated experience in either digital transformation within the financial sector or technical implementation of digital solutions.

For those applying as digital transformation or suptech experts, the ideal candidate will have a minimum of seven years' experience supporting technology-driven reforms in financial institutions or supervisory agencies. This includes experience designing or implementing digital solutions that strengthen processes within the financial sector, including but not limited to financial institutions, fintechs, and regulators. Relevant experience may involve work on data analytics platforms, regulatory reporting systems, consumer protection tools, digital onboarding or licensing systems, workflow automation, or other innovations that enhance efficiency, transparency, and decision-making in financial services or oversight contexts. Familiarity with supervisory processes particularly in the context of central banks, securities commissions, or insurance regulators is favourable. While deep SupTech experience is valuable, we also welcome applications from digital transformation professionals with a track record of delivering results in complex institutional environments, even outside of SupTech-specific mandates.

For those applying as technical and IT infrastructure experts, applicants should demonstrate deep experience in enterprise software development, system integration, cloud deployment, data management, or cybersecurity. Experience working on public sector IT systems, particularly those with a financial, regulatory, or data-intensive focus, will be viewed favourably. Applicants should be able to translate user requirements into scalable technical

solutions and have experience with project management, change control, and system handover protocols.

6. Application Process

Interested applicants are invited to submit an expression of interest via this application form. The submission should include the following elements:

1. A current CV.
2. A list of relevant previous assignments-
3. A financial proposal indicating daily or monthly rates (in USD).

7. Evaluation Criteria

Applications will be reviewed by a technical committee from the Lab. The evaluation will consider the applicant's qualifications and experience, relevance of past assignments, and cost competitiveness. The Lab will prioritise applicants with demonstrated experience working in focus regions or in collaboration with public (financial) institutions or supervisory agencies in emerging markets.

Shortlisted applicants may be invited for an interview or asked to clarify specific elements of their application.

8. Engagement Terms

Consultants selected through this EOI will be added to the Lab's Consultant Database and may be invited to participate in specific assignments over the course of 2025 and beyond. Inclusion in the database does not constitute a guarantee of work but serves as pre-qualification for future engagement.

Assignments will be governed by individual contracts and will be subject to the Lab's standard terms and conditions. The Lab reserves the right to determine the nature, scope, and location of each engagement based on its evolving project portfolio.